

Working Together

Phase Two of the Path to
Excellence programme



Easy Read version

Working together to improve hospital services in South Tyneside and Sunderland



Hospitals in South Tyneside and Sunderland are working closely together to make sure people get the best care possible.



The Path to Excellence is the name of a plan to look at the best ways for the hospitals in Sunderland and South Tyneside to work together. The plan was made in 2016.



This easy read report tells you about the next stage in our plan to improve hospitals in South Tyneside and Sunderland.

Why do we need to change?



There are more and more demands for services. This especially because People are living longer and needing more hospital support.



We need to think of ways of making sure we have enough staff to do the things we want to do.



We need to make sure that hospitals in Sunderland and South Tyneside are all as good as each other.



We need to make sure we use our money in the best way possible.

This is how we are going to make hospital services better



We are looking closely at how we support people in an emergency.



We are looking at how we support people when they have an appointment for something like a test, scan, treatment or operation.



We looking at services that support people after their treatment. This can be something like:

- physiotherapy
- speech and language therapy
- Hospital pharmacy services

This is what we want to happen



Big teams of staff who come together to provide the very best care and treatment for patients around one type of condition like a heart attack. The staff become real experts.



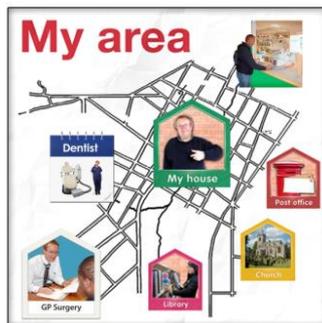
Services open 7 days a week.



We have excellent staff who can use their skills in the best way possible.



Services working more closely together to make sure they do not do the same things.



Better services in the community that will be easier for people to use.



Using technology to make services better for people.

The words we use to describe all that we are doing are:

Deliver the right care, at the right time, by the right person, in the right place.



We want to know what you think



We are working with the hospital staff to come up with ideas about how to make services better for patients.



We want to know what you think of these plans. We will be talking to people between now and the summer next year.

How to get involved



Website:

www.pathtoexcellence.org.uk



Email us:

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Call us on: 0191 217 2670



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Write to us (no stamp required):

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