

The Path to Excellence – Part 2 (Phase two)

**Why do we need
to make hospital
services better?**



Making hospital services better for people who live in Sunderland and South Tyneside



There is a five-year plan to improve hospital services in south Tyneside and Sunderland. The plan is called The Path to Excellence.



The plan is looking at ways for the hospitals in South Tyneside and Sunderland to work more closely together.



We need to improve how we support people who have an illness or injury or who need an operation. This will make sure we give people the best care possible.

The improvements we are thinking about need to include caring for people:



When somebody has a serious accident or emergency and needs to be seen straight away.



When people need an operation.



When people visit the hospital just for the day for something like a scan, blood test, to speak to the doctor, or anything else where people do not have to stay overnight.

These are the reasons why we need to make improvements

1: Having the right staff to work in our hospitals



It is not always easy to find the right doctors and nurses for all the different jobs in a hospital.

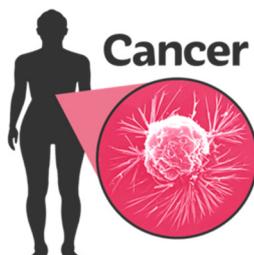


We need to make sure that we have enough doctors and nurses with the right skills for the job.

We need to make sure that different doctors and nurses become really good in their own areas.



This means you could have the best team for looking after patients who have had a heart attack.



You could have a team that are the best at looking after people with cancer.



You could have a team that are the best at supporting people after a serious accident.



There are many other teams as well who are the best in their own areas of work.



We want to make sure doctors and nurses have the best training to become experts in their own areas.



We need to make sure doctors and nurses really like working in our hospitals.

2: We need to follow Government plans

The Government make big plans about how to make hospitals work better. This is what the government want to happen.



Patients get the same care every single day of the week (including at weekends and overnight).



Hospitals working together to make sure patients get expert care for their type of condition, like a heart attack or a stroke.



NHS staff can become real experts in one type of condition and use the best equipment. This makes sure patients get the best care possible.

3: Making the best of use of money



It is really important that hospitals use the money they have in the best way possible. This is called value for money.



Our hospitals in Sunderland and South Tyneside working together is the best way to use the money and staff we have to make services better for people.

We want to hear from you



We really want to hear about your experiences in hospital.

This will help us to make things better for people.

If you would like to get involved



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By 11th June 2018.

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