

The Path to Excellence discussion event on all service areas on Thursday 14th September was attended by 3 people and there was one table in the room for an informal discussion.

If a comment is said with a positive sentiment a + has been used and if it is said with concern or negativity a – sign was used.

If you have any concerns or feel anything was missed from your table please contact us via email at: [nhs.excellence@nhs.net](mailto:nhs.excellence@nhs.net) and we will investigate this further for you.

## Questions from the room

### Transport and parking

- Concern about parking and the cost of it. Way too expensive.
- Also concerns if people went from South Tyneside to Sunderland will there be enough parking?
- We'd love all parking to be free.
- Is it the same for nurses and doctors?
- Discussed how it was important to really think through the busiest times of day, busiest days when thinking of transport. Ongoing dialogue. Talking with NEXus and discussing bus times, new routes perhaps?

Date	16 <sup>th</sup> September 2017
Venue	Easington Welfare Centre, Durham
Event	Discussion event on all service areas
Time	10am – 12.30pm
No. of people on table	3
People	Public
Facilitator	Emma Taylor
Scribe	Gail Cobb
+	Positive sentiment
-	Negative sentiment
=	Neutral sentiment

## Discussion on stroke services

<b>Stroke services</b>
What are your thoughts?
= I understand the options now. I thought you were just closing this and closing that
= Want the same level and quality of care wherever it happens
- If patients are waiting any length of time they will think about all sorts
= Will this be rolled out in our area?

## Discussion on maternity (obstetrics) and women's healthcare (gynaecology) services

<b>Maternity (obstetrics) and women's healthcare (gynaecology) services</b>
What are your thoughts?

- 1/10 low risk sometimes need to be transferred
- + I would think having everything all in one place would be best, definitely
- = The other side of course is that a normal birth in a unit you would be finished and it would be less cost?
- Its gone full circle hasn't it? Used to be all home births. I would go for having ONE unit
- Does it boil down to cost?
- Why can't we get doctors here?

**Table discussion on children and young people's (urgent and emergency paediatrics) services**

**Children and young people's (urgent and emergency paediatrics) services**

What are your thoughts?

- If you were very ill you would want services near you
- You wouldn't want to travel with a child would you if you needed to?
- + 30% people in our area leave A&E with no treatment